



Health eMed™
bringing your healthcare home

Clinic@HomeSM



Client Experience

Clinic@Home is a digital system of care that enables telemedicine services to be performed in the home setting such as scheduled virtual clinical visits, remote patient monitoring and significantly improved medication adherence through medication therapy management. Clients are provided a 50-inch Smart TV, outfitted with multi-point video capability and integrated bluetooth devices such as a medication auto-dispensing unit, pulse oximeter and thermometer which are all connected to Health eMed's platform. The data is securely processed by the proprietary algorithm of care and this AI drives Clinic@Home activities to serve the clients and their care team in the convenience of their home. **"I don't have a car. Leaving the house gives me anxiety, and now I don't have to worry about getting to appointments – I have my appointments right here."**

Clients love Clinic@Home because it allows them to become educated, monitor and help manage their own health. **"I never knew my heart rate or oxygen levels before unless my nurse came to take them. These machines work like a dream."**

Health eMedSM
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A Public Benefit Corporation

Maria – HealtheMed Client

HealtheMed Client “Maria” has been using Clinic@Home for about a year and was one of HealtheMed’s first clients. Maria is a dually eligible Special Needs Basic Care member of Medicaid who suffers from COPD and Bipolar Disorder. She is assigned a County case manager who monitors her health and a nurse who stops by briefly once a week to check up on her. HealtheMed adds an extra layer of care that gives Maria more control and independence.

Before HealtheMed, the only assistance Maria had to manage her health was a large bulky Phillips medication dispenser that would malfunction regularly and required someone to come fix it. She felt isolated and looked forward to her nurse coming every Thursday. Her dispenser wasn’t reliable, and it was affecting her mental health. She would have to call the nurse additional times to come in and help her when needed.

Now that Maria has Clinic@Home, her health and well-being have significantly improved. She loves her 50-inch flatscreen Smart TV that was installed for her in the comfort and privacy of her own bedroom. She’s able to watch her favorite shows and transition to her health dashboard to check on her vitals and appointment schedule seamlessly. Her new medication dispenser is reliable, easy to use and portable. One of the best parts is that it’s small enough to put in her purse and rings loudly whenever it’s time for her to take her medicine. Now Maria takes all her prescriptions on time and doesn’t have to worry about missing them when she leaves home.

Maria’s favorite part of HealtheMed is the exceptional service their team provides her. HealtheMed partners with Best Buy’s Geek Squad to provision the equipment for the seamless installation to occur. HealtheMed has local staff that prides themselves on exceptional service and putting their clients’ care needs first. HealtheMed is improving the lives of its clients by providing an integrated platform that enables telemedicine. Their clinical team enables the patients’ homes and then care givers and case managers can effectively manage the well-being of this particularly vulnerable population anytime, anywhere.

“The Team HealtheMed has is great. They always check in on me and are always willing to help if I need anything. I was one of their first people they helped, and they keep adding new things and making it better for me.”- *HealtheMed Client*