



Health eMedSM
bringing your healthcare home

Clinic@HomeSM



Care Team Experience

Clinic@Home is a digital system of care that enables telemedicine services to be performed in the home setting such as scheduled virtual clinical visits, remote patient monitoring and significantly improved medication adherence through medication therapy management. Clients are provided a 50-inch Smart TV, outfitted with multi-point video capability and integrated bluetooth devices such as a medication auto-dispensing unit, pulse oximeter and thermometer which are all connected to Health eMed's platform. The data is securely processed by the proprietary algorithm of care and this AI drives Clinic@Home activities to serve the clients and their care team in the convenience of their home.

Clinic@Home offers providers a set of tools to manage their client's care more effectively and enables clients to care for themselves more independently. "Before Health eMed, our clients were less compliant in taking their medications. They were not taking care of themselves at all."

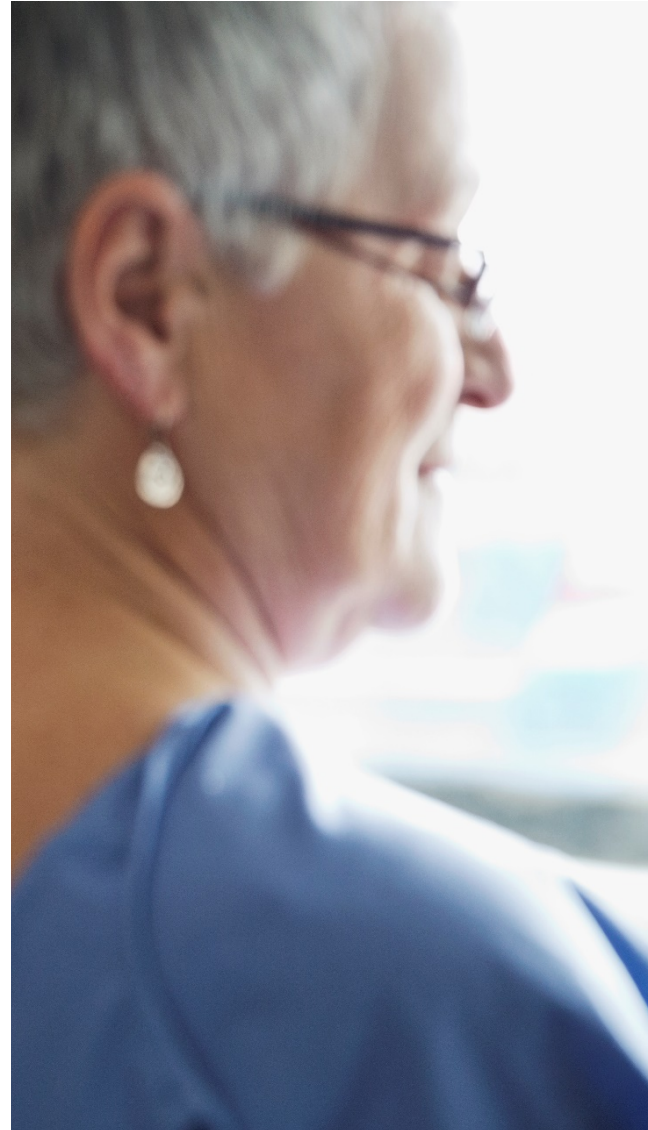
Caregivers from other providers love Clinic@Home because it provides easier and more seamless access for clients to visit with their providers, who typically struggle with transportation and going out into the community. **"I have a patient with a lot of social anxieties. This has helped them overcome not being able to comfortably go into the community or find transportation... they went from sub-20% adherence to now above 80% with their visits and treatments."**

Health eMedSM
healthemed.net



Health eMedSM
bringing your healthcare home

A Public Benefit Corporation



Jennifer – IHS Provider

Jennifer has been supporting several clients from her IHS agency using Clinic@Home for about six months and noted how this is a first of its kind solution aimed at these isolated clients who live alone many of which have simply fallen through the cracks out in the community. Especially during the pandemic, these at-risk populations need even more at-home care and support as allowed by their Medicaid waiver. Jennifer's clients typically have multiple comorbidities, both mental and physical, and struggle to care for themselves and manage daily tasks. Jennifer works in tandem with a dedicated County case manager who monitors the patient's overall wellbeing and a care provider who stops by periodically to check up on their needs. HealtheMed adds an extra layer of support and collaboration that empowers the clients to have more individualized control and independence. Before HealtheMed, many of Jennifer's clients struggled to manage their health. Barriers such as finding transportation, overcoming social anxieties and physical ailments made it difficult to regularly visit with their doctors. Many also had difficulty adhering to their treatment plans, especially when it came to accessing prescriptions and adhering to their prescribed medication schedules. Previous medication dispenser solutions weren't reliable, integrated with their care teams or portable.

Now with Clinic@Home installed, Jennifer only needs to check up on some of her clients once a week, as opposed to previously when some would also require a PCA to visit daily. Clients have been very receptive to HealtheMed's integration into their homes and care delivery team. "They meet you in their home and set the entire system up for you. It's a simple process and they'll even help find another doctor for them if the patient requests one." The clients get very excited about their new large flatscreen Smart TV being installed in their homes, as well as the supportive team that they get connected with through HealtheMed. Now that some of Jennifer's clients are using Clinic@Home, she has more time to focus on priority concerns and can support them in a variety of ways using the system. She assists them with tasks such as meal planning, cleaning, laundry, organizing finances, completing certifications such as driver's license or GED, amongst many other wellness tasks that contribute to the betterment of her clients' lives. One of Jennifer's favorite parts about HealtheMed is the exceptional service the team provides. Moreover, Jennifer doesn't need to spend extensive hours learning how to use the new system, instead the business leadership at HealtheMed personally provides ongoing training and support along the way. The HealtheMed team enables clients, care team members and County case managers to manage the well-being of this particularly vulnerable Medicaid population anytime, anywhere.

"Clinic@Home has taken a lot of stress off our backs, especially with our staffing issues. Now staff can deal with priority concerns because clients are enabled to be more independent." - Client's Care Team - IHS Provider